

Professional Experience

- 2016 - Director of Digital Engagement
Seattle Information Technology, City of Seattle, Seattle WA
Lead a division that supports technologies that connect the public with their government, engages the civic technology community, publishes open data, and promotes digital equity and literacy.
- 2010 – 2016 Director of Information Technology
The Seattle Public Library, Seattle WA
Set direction and strategy for IT infrastructure, policy, and operations; public computing services; technology partnerships; digital engagement; and digital content discovery.
- 2007 – 2010 Associate Vice Provost
Office of Information Management, University of Washington, Seattle WA
Coordinated application development, business intelligence initiatives, portfolio management, and data governance for the university's community of data analysts, academic leaders, and administrators.
- 2004 – 2007 Director of Computing Services
College of Engineering, University of Washington, Seattle WA
Managed technology services, data analytics, web and application development, and educational technology support for 11 university departments.
- 1998 – 2004 Director of Information Technology
Law School, University of Wisconsin, Madison WI
Managed technology services, AV services, and web and application development to support educational programs and administration.
- 1996 – 1998 Team Leader, Electronic Services
University of Iowa Libraries, Iowa City, IA
Managed a team that provided technology support and services for 13-library system including a digital development lab and computer classroom.

Academic Experience

- 2012 - present Instructor, Management of Information Organizations
Information School, Master of Library and Information Science
University of Washington, Seattle WA
- Spring 2009 Instructor, Information Services and Resources
Information School, Master of Science in Information Management (MSIM)
University of Washington, Seattle WA
- Winter 2007 Instructor, Web Tools and Development
Information School, Informatics
University of Washington, Seattle WA

Jim Loter

Education

- 1996 University of Iowa
MA, Communication Studies (Film Studies)
- 1992 Wayne State University
BA, Fine, Performing, and Communication Arts (Film Studies)

Publications & Presentations

How Should Government Invest in Bridging the Digital Divide? Presentation at Gigabit City Summit 2016, Kansas City, MO. May 16-17, 2016.

"Gaining Insights and Protecting Privacy: De-identifying Patron Data at The Seattle Public Library." *Alki: The Washington Library Association Journal*. March 2016. Vol 32, No. 1: 11-13. <http://bit.ly/LoterAlkiData>

Getting to Know Your Patrons Anonymously: De-identifying Patron Data for Analytics and Intelligence. (with Emily Morton-Owens). Washington Library Association 2015 Conference. Marysville, WA. April 16, 2015.

Privacy and Libraries in the Digital Age. Pecha Kucha Seattle, Vol. 60. Watch Me Now, Notes on a Surveillance Society. Seattle, WA. February 26, 2015.

The ReadersFirst Movement in Public Libraries. Invited Speaker. Rochester Regional Library Council's Imagine.Create.Innovate conference 2013. Rochester, NY. April 8-9, 2013.

Discovering Discovery: Implementing BiblioCommons with Horizon and Symphony. Customers of SirsiDynix User Group, Inc. (COSUGI) Annual Conference. Lake Buena Vista, FL. May 2012.

Mobilizing for Mobile. LITA National Forum. St. Louis, MO. September-October 2011.

Connecting with Your Community via Social Media. Bill & Melinda Gates Foundation Global Libraries Peer Learning Meeting. Seattle, WA. September 2011.

Making Information Management a Priority: The New Office of Information Management at the UW. EDUCAUSE Western Regional Conference. San Francisco, CA. April 2008.

Getting from D to A+: Improving the Law School's Grading Process. Showcase 2003: Excellence in Challenging Times: Improving Work, Learning, and Climate. Madison, WI. March 2003.

"Cathal Black's Pigs: Ambivalence, Confinement, and the Search for an Irish Sense of Place." *Contemporary Irish Cinema: From the Quiet Man to Dancing at Lughnasa*. James MacKillop (Editor). Syracuse, N.Y., 1999.

Service

Masters of Science in Information Management (MSIM) Advisory Board, University of Washington Information School, 2015 – present.

Seattle CityClub Board of Governors. 2011 – 2016. (seattlecityclub.org)

Technical Advisory Committee for Bachelors of Applied Science in Application Development, North Seattle College. 2014 – 2017.

Library Council of Washington. 2013 – 2015.

Volunteer Service Corps, 501 Commons (501commons.org).

City of Seattle Digital Equity Action Committee. 2015.

ReadersFirst Coalition (Charter Member). 2012- 2016. (readersfirst.org)